



Employee Wellness Clinic

200 South Center Street, Statesville (Parking in Court Street lot)

Frequently Asked Questions (FAQs):

- **How Can I Make an Appointment at the Employee Wellness Clinic?** You can make an appointment by calling 704-878-3065 or you may walk-in and be seen when an opening is available.
- **What Can I Be Seen at the Clinic For?** Annual Physicals, Annual Health Assessment Screenings, Labwork, Preventative Care, Urgent Care Services, Health Education, Support and monitoring for chronic illnesses and conditions (ex. Diabetes, cardiopulmonary, gastro, hypertension, and arthritis), care for minor injuries (sprains, infections, insect bites, back and shoulder—non-work related), treatment for minor aches and pains, skin conditions, referral to the Physical Therapy Clinic. The Clinic can serve as your Primary Care Doctor, but it is not required.
- **What Can I NOT Be Seen at the Clinic For?** Vaccinations, Women’s Health (Pap Smears, Gynecological Exams, Birth Control), Men’s Health (Testicular Exams, Testosterone Prescriptions), Digital Rectal Exams, X-rays
- **How Can I Make an Appointment with the Physical Therapist?** You can get a referral from the Nurse Practitioner or you may use a standing order from your personal Physician.
- **Do I Have to Use Sick Time to Visit the Clinic?** If you are at work for the day you do NOT have to use sick time for your visit. If you are out of work sick for the day, you DO have to use sick time to visit the Clinic.
- **Who Can Be Seen in the Clinic?** All full-time employees may be seen at the Clinic free of charge. We anticipate opening this up to dependents and retirees in the future.
- **Is There Any Cost For Me to Be Seen in the Clinic?** If you are seeking treatment for something that is beyond the scope of the Clinic and you are referred out, claims will be filed on your insurance. Otherwise, there is no cost to you for any treatment or labwork performed in the Clinic.
- **Will I Still Complete a Health Assessment Screening each February?** No. Beginning in January 2018, employees will start completing their Health Assessment Screening in the Clinic during the month of their anniversary date.
- **Will I Still Be Eligible to Receive Incentive Money For Achieving Certain Wellness Benchmarks?** Yes, up to \$500!
- **How Will the Wellness Requirements Work?** Employees not achieving at least 4 of the Wellness benchmarks will be required to complete a wellness activity each quarter. More information about these requirements will be coming out before January 1, 2018.

<u>Medical Clinic (30 hrs)</u>		<u>Physical Therapy Clinic (16 hrs)</u>	
<u>Monday:</u>	7:00am—12:00pm 1:30pm—5:00pm	<u>Monday:</u>	1:30pm—5:00pm
<u>Tuesday:</u>	7:00am—11:00am	<u>Tuesday:</u>	8:00am—11:00am
<u>Wednesday:</u>	8:00am—12:00pm 1:30pm—7:30pm	<u>Wednesday:</u>	1:30pm—5:00pm
<u>Thursday:</u>	8:00am—12:00pm	<u>Thursday:</u>	9:00am—12:00pm
<u>Friday:</u>	8:00am—11:30am	<u>Friday:</u>	8:00am—11:00am